



Luxury Vinyl Plank & Tiles Warranty

The following guidelines cover most manufacturer's warranties. All product warranties are from the manufacturer and not The Floor Trader of Tacoma. Here are common statements found in many manufacturer warranties. They are typical industry warranty keypoints. Every manufacturer may differ.

Residential Resilient LVP / LVT Products Limited Warranty

Products

The manufacturer warrants the LVP / LVT floor products to be free from manufacturing defects for a specified length of One Year from the date of purchase as set forth below, these are non-transferable.

Replacement/Repairs

The manufacturer reserves the right to repair any floor and/or to use its own source to obtain an installer for replacement flooring. If the manufacturer repairs or replaces a floor as a result of a warranty claim, it is the customer's responsibility to be clear, at their own expense, any items placed over the affected areas subsequent to the original installation. In the event that the manufacturer repairs a floor, this warranty shall remain in effect with respect to such floor.

Coverage

Most warranties cover manufacturing defects, delaminating, loss of original pattern and color due to fading or wear, when the flooring is subject to normal residential use, provided the flooring covered by the manufacturer warranty is installed and maintained according to the instructions included in the sold package. The manufacturer does not cover incidental costs, period.

Terms for Warranty

Within One Year— If a defect covered by this warranty is found and reported to the merchant from which the floor was purchased in writing within one year of purchase, the manufacturer will supply new flooring material of similar color, pattern and quality to replace the defective area. The manufacturer will also pay reasonable labor costs if professional installation was paid (receipt of purchase required) for when the floor was originally installed.

Tips

- Have 2-5 extra boxes of material on hand for any possible repairs.
- Keep all receipts (ie: receipt of material purchase and receipt from professional installer if applicable).

Exclusions

The following are not covered by industry warranties:

- Darker, solid colors naturally show more scratches, indentations, gloss level and dirt and require more maintenance. We cannot warrant the product against such claims.
- We will not accept shading claims for an overall white floor with touching white planks or tiles.

Damage caused by fire, flood, moisture intrusion caused by emissions from subfloor, intentional abuse, damage caused by vacuum cleaner beater bar, indentations or damage caused by improper rolling loads,

chairs or other furniture not using proper floor protectors or caster wheels, and cutting from sharp objects, asphalt staining and staining from rubber mats, surface scratches, changes in color or sheen appearance when exposed to a natural light source, exterior application or loss due to inconvenience, loss of time, incidental expenses or consequential damages.

- Minor shading, color or texture differences between samples and delivered product.
- This warranty is void if prior to installation, the manufacturer floors are not acclimated to room temperature (between 65°F and 85°F) at job site between 24 and 48 hours and if post-installation, the manufacturer floors are not continuously maintained at such temperature. Some floors do not require this, please read the information provided in the carton of material.

Implied Warranties

Please note - The warranty is not transferable. It extends only to the original enduse purchaser. The Manufacturer does not grant to any person or entity the authority to create for it any obligation or liability in connection with this product. The manufacturer shall not be liable to the consumer or any other person or entity for any incidental, special or consequential damages, arising out of breach of this limited warranty or any implied limited warranty (excluding merchantability).

All implied warranties, including an implied warranty of merchantability or fitness for a particular purpose, are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights, such rights may vary from State to State.